

## Tech Tip Tuesday—April 2, 2019

### Thank You!

It was good to see so many of you in Las Vegas, both at the user meeting and on the show floor.

If you weren't able to make it, we will be participating in the Chauffeur Driven Executive Retreat coming up in May. So maybe we'll see you in Austin?

As mentioned previously, we are also looking at conducting another "boot camp", tentatively scheduled for some time the week of September 8<sup>th</sup>. More details will follow in a future tech tip once we are able to firm things up.

### Restrict an entire company (client) from Farm Outs

For quite some time, Livery Coach has had the ability to mark a contact record "No Farm Out", which will generate a warning if you try to farm out a trip booked by that contact or if that contact is a passenger. This feature was designed for local trips, so when you have a resource problem and have to farm something out, your dispatcher doesn't pick the wrong trip and create a situation with a sensitive client.

But what if you want to warn if anyone from a particular company doesn't want to be farmed out, without having to mark each and every contact "No Farm Out"?

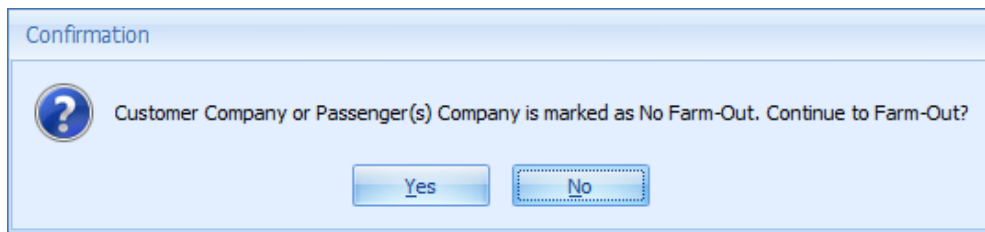
Simply navigate to Setup...Company list, and select (or add) the company for which you want this setting. At the bottom right, simply click the "No Farm-Out" box and then Save.

Kleavers Cleavers			Door to Door		Company Private Notes	
Livery Coach	LCS	<input type="checkbox"/>	Garage to Garage			
Livery Coach Software, L.L.C.		<input checked="" type="checkbox"/>	Prompt		Company Private Notes	

Add & Edit	Rate Agreements	Paymethod History	Private Notes	Pickup / Dropoff History	Contact Notes	Bill
Company Name	Kleavers Cleavers	Rate Group:		<input type="checkbox"/> PO Required		
Company Code		Display Sign		<input type="checkbox"/> PO Match Req		
Parent Company		Industry		<input type="checkbox"/> Tax Exempt		
Chauffeur Airport Sign Logo				<input type="checkbox"/> Auto Insert Contact Note		
Confirmation Logo				<input type="checkbox"/> Auto-Email based on profile only with no override		
Receipt Override				<input type="checkbox"/> Web res editable		
Rate Agreement Name:				<input type="checkbox"/> Show Trip Total Only		
Sales Rep		Region Name		<input type="checkbox"/> Verify Employee PO Number		
Gratuity	-1 (Use -1 on Gratuity as Default)	Hourly Pay Option	Door to Door	<input type="checkbox"/> iChauffeur: Disable Passenger View		
Web res alert email				<input type="checkbox"/> Dept Number Required		
				<input checked="" type="checkbox"/> No Farm-Out		

Now, if you try to farm out any trip for that client, you will get a warning:



Just like the individual contact setting, the system will still allow you to farm the trip out, since emergencies can happen, and maybe it's an out of town trip.

One final note: this feature was shown at the user meeting, and several of our clients asked for us to consider adding the ability to add "preferred affiliates" to particular companies, since you might have different affiliates in the same market that you use depending on your client.

While you can note all of this in Company Notes, we will look at how we can add this feature in the future.